

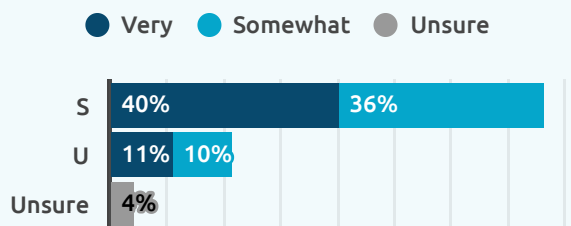
Poll results: Indian River County Health Survey

1

Question

Generally speaking, are you satisfied or unsatisfied with the healthcare services you receive locally?

Satisfied: 75% / Unsatisfied: 21%

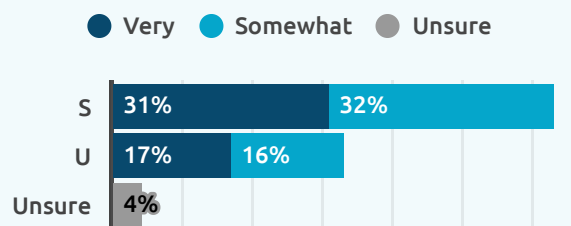


2

Question

How satisfied are you with the affordability, meaning the cost, of health care services locally?

Satisfied: 63% / Unsatisfied: 33%

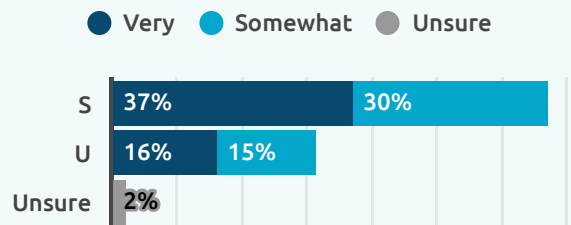


3

Question

How satisfied are you with the availability of healthcare locally, meaning the ease by which you can secure an appointment with a doctor or other qualified healthcare professional?

Satisfied: 68% / Unsatisfied: 31%



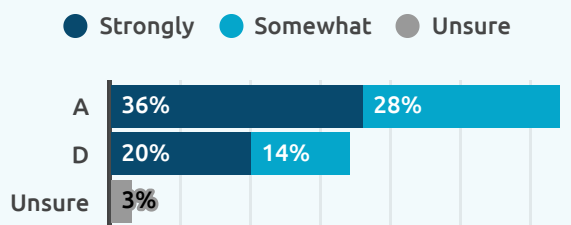
4-12

Question

Next, please tell me if you agree or disagree with the following statements:

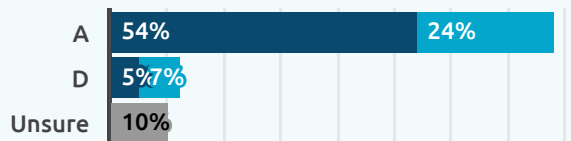
Q4. I can get an appointment and meet with a specialist within a reasonable amount of time.

Agree: 64% / Disagree: 33%



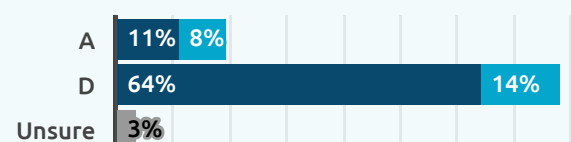
Q5. I can get a same-day or next-day appointment at an urgent care center.

Agree: 78% / Disagree: 12%



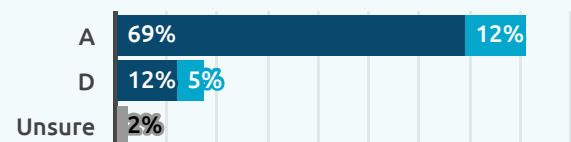
Q6. I have had to visit an emergency room due to not being able to get an appointment with my doctor or an urgent care clinic within the last year.

Agree: 19% / Disagree: 78%



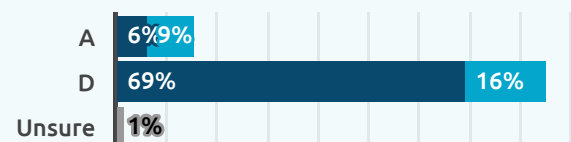
Q7. I have a personal doctor, also known as a primary care physician.

Agree: 81% / Disagree: 17%



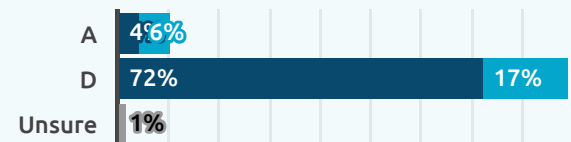
Q8. I have not been able to see a doctor in the past year due to cost.

Agree: 14% / Disagree: 85%



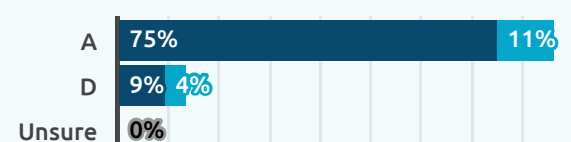
Q9. I have not been able to see a doctor in the past year due to distance.

Agree: 10% / Disagree: 89%



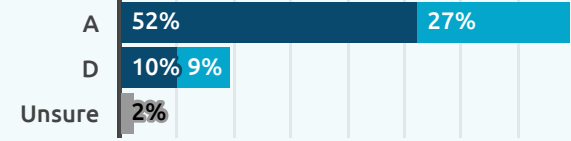
Q10. I have had a medical checkup in the last twelve months.

Agree: 86% / Disagree: 13%



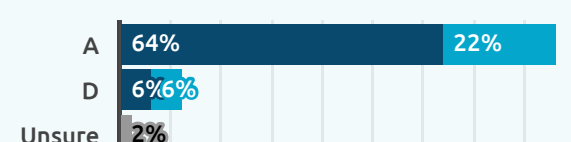
Q11. I can easily afford my prescriptions.

Agree: 79% / Disagree: 19%



Q12. I can easily access the prescriptions my doctor recommends.

Agree: 86% / Disagree: 12%



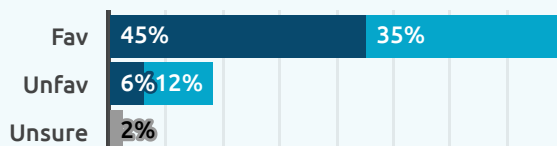
Question

Next, I would like to ask you your opinion on specific things about your local healthcare services. For each, please let me know if you find it favorable or unfavorable.

● Very ● Somewhat ● Unsure

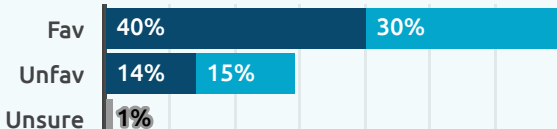
Q13. The quality of doctors, nurses, and other medical staff

Favorable: 80% / Unfavorable: 18%



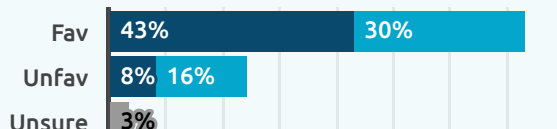
Q14. Availability of appointments

Favorable: 70% / Unfavorable: 29%



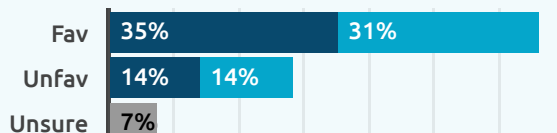
Q15. Your choice of doctors

Favorable: 73% / Unfavorable: 25%



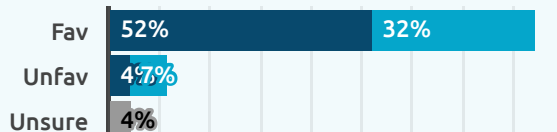
Q16. Availability of doctors who provide specialty care

Favorable: 66% / Unfavorable: 27%



Q17. Prescription options available for me

Favorable: 85% / Unfavorable: 12%



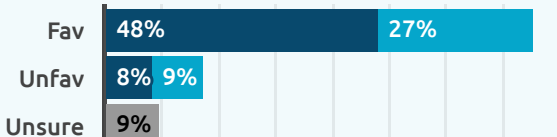
Question

Next, I would like to ask you your opinion on specific things about your local dental services. For each, please let me know if you find it favorable or unfavorable.

● Very ● Somewhat ● Unsure

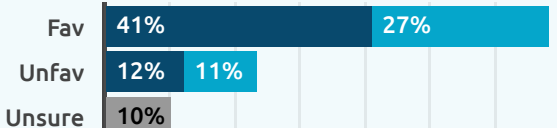
Q18. The quality of dentists, nurses and other dental staff

Favorable: 75% / Unfavorable: 16%



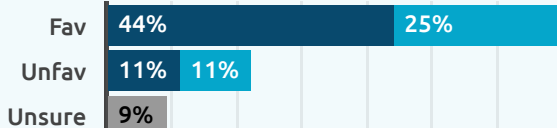
Q19. Availability of appointments

Favorable: 68% / Unfavorable: 23%



Q20. Your choice of dentists

Favorable: 70% / Unfavorable: 21%



Question

Next, I would like to read you some services offered as part of most health plans. Please tell me how often you have used these services in the past.

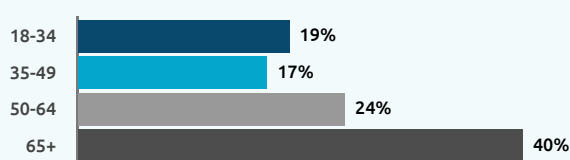
	Once a month	Few times a year	Almost never	Never	Unsure
Q21. Routine screenings such as colonoscopies, mammograms, or pap smears	4%	42%	29%	22%	3%
Q22. Emergency room services	2%	17%	47%	32%	1%
Q23. Primary care visits	9%	68%	16%	6%	1%
Q24. Behavioral and mental health services	5%	10%	13%	71%	2%
Q25. Visits to the dentist's office	4%	69%	18%	9%	1%

D1-D6

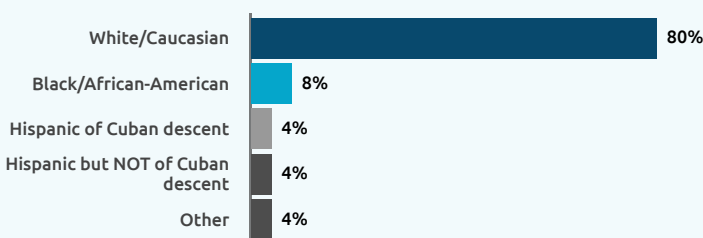
Demographics

I would like to ask you a few final questions just for statistical purposes to be sure we have included a good cross section of people in our survey.

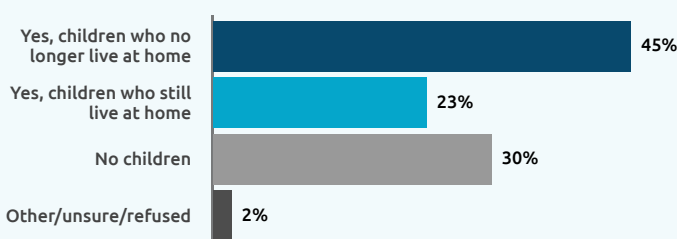
D1. How old are you?



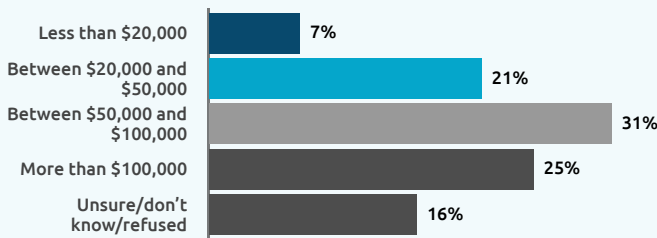
D2. And how would you describe your ethnicity?



D3. Do you have children?



D4. Which category best describes your total annual household income?



D5

Question

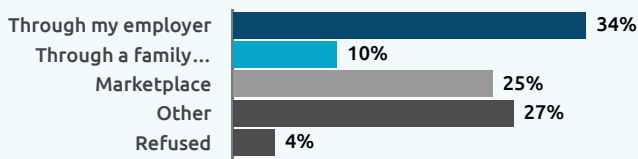
Just to verify, which of the following health insurances are you enrolled in:

Insurance	Percentage
Medicaid	5%
Medicare	24%
Aetna	4%
Ambetter	2%
AmeriHealth Caritas	1%
Cigna	5%
Florida Blue	21%
Health First	2%
Molina	1%
UnitedHealthcare	11%
Tricare	1%
Veterans Affairs/VA Insurance	3%
More than one program	3%
Named something not on this list	9%
I don't have health insurance	5%
Don't know/Unsure	4%

D1-D6

Demographics

D6. How do you get your healthcare insurance?



C

Coded Questions

Gender:



Region 1:



Call taken by:

